



## **Organisation's Quality Policy**

We aim to become and remain the Specialised Sterile Environments provider by:

- Identifying Customer's needs and expectations and satisfying them on time every time.
- Developing and implementing controlled processes.
- Continual improvements in our operational responsiveness.
- Complying with the requirements of the quality management system as well as continually improving its effectiveness
- Establishing and communicating meaningful quality objectives and performance targets to all staff.
- Complying with current Health and Safety Legislation.
- Developing employee skills and increasing their contributions through effective training.
- Developing Supplier relationships to obtain defect free materials and services on time, every time.

We are committed to providing quality, choice and value for money in the services we deliver to our customers.

Managing Director: Mary Connell